

**Subject:** Re: Venice Beach BID Quarterly Reports  
**From:** Rita Moreno <rita.moreno@lacity.org>  
**Date:** 03/30/2018 11:05 AM  
**To:** Tara Devine <tara@venicebeachbid.com>  
**CC:** Holly Wolcott <Holly.Wolcott@lacity.org>, Shannon Hoppes <shannon.hoppes@lacity.org>, Chad Molnar <chad.molnar@lacity.org>, Mark Sokol <mark@venicebeachbid.com>, Steve Heumann <steve@venicebeachbid.com>

Hi Tara,

Thank you for submitting the reports by the due date. I will review and get back to you. As for the 2018 Annual Planning Report, as I've stated several times, you received email notifications from [Clerk.NBID@lacity.org](mailto:Clerk.NBID@lacity.org) reminding and providing you with a link to the online portal. I will resend again.

VSS is **not** a program of the Clerk and did **not** conduct training on VSS. That is a Controller project and it was the Controller's staff and/or consultants who conducted a training at a BID Consortium meeting. I forwarded the email presentation to all my assigned BIDs, which includes instructions on registering and use of the system. Below is a link to their help desk:

<https://lavss.lacity.org/webapp/VSSPSRV11/advantage/AltSelfService/LoginContactUs.html>

I am also attaching the PowerPoint presentation again for your use.

Thank you.

Rita

On Thu, Mar 29, 2018 at 8:43 PM, Tara Devine <[tara@venicebeachbid.com](mailto:tara@venicebeachbid.com)> wrote:

**All:**

Attached please find the BIDs quarterly reports. The attached documents should render us current on all our quarterly report submissions.

We will provide our Annual Planning Report by April 30, 2018. With its completion/submission/acceptance, along with our Q1 2018 report (also due April 30), it is my understanding that we will be back in full compliance with our contract.

Thank you for your consideration and review.

**Rita:**

I have at least twice attempted to setup our LAVSS account (October of 2017 and again this month) per the excellent instructions that were provided by the City Clerk's office last year. I completed the online process on at least two occasions, consistent with those instructions, and have received no response and no activation code (required to access system) from the City. I know that you are not in charge of this system, but can you please help me identify the actual person I can call to resolve this issue? I need access to the system to file the Annual Planning Report. If we remain unable to access the system, I will prepare a "paper" report for the Board's review and adoption in order to meet the April 30 date. Thank you for any assistance you can provide.

Warmest regards,  
Tara

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—Attachments: \_\_\_\_\_

Presentation on Vendor Self Service VSS on FMS.pptx

4.1 MB